• HI

Congratulations



- Observations
  - Less stress
  - Fewer 'consultations'
  - Better time management
  - PAN firewall usage
  - Few VM snapshot rollbacks
  - Zero physical cloning
  - Nobody said they hated me (or the team)





- Recommendations
  - Checklists with schedules
  - Account audit with monitoring.
  - Spend time doing smart/effective things rather than the 'right' things.
    - i.e. If listening on VNC, put up host firewall rather than tracking down a persistent daemon (initially).
    - Egress filtering (or at least monitoring).
      - SOCKS proxy? TinyProxy? Apache?
    - Border protection.
      - ACL's





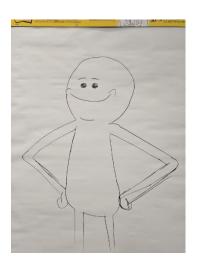


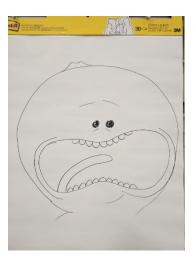
- Network segmentation with ACL's.
- Note starting behavior of all critical services
  - What does the front page of my HTTP/S page look like?
- Backup of configuration for critical services
  - Zip and tar take longer to type than run
  - Offline storage on USB
- Operating system is irrelevant to public service
- Subject Matter Expert (SME) vs. cross-training





#### • Fun Stuff











#### • Fun Stuff





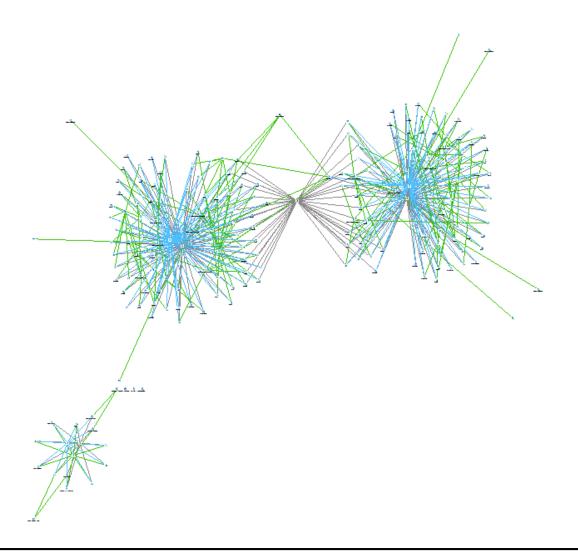




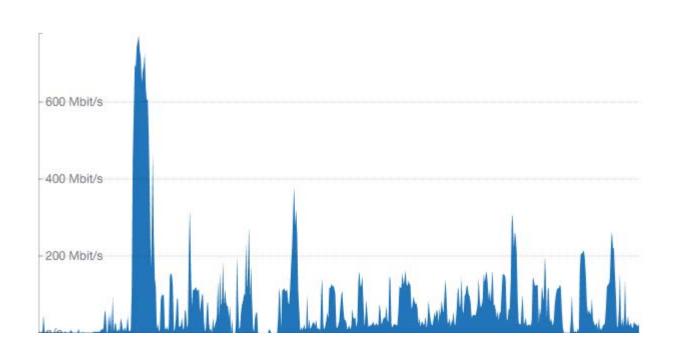




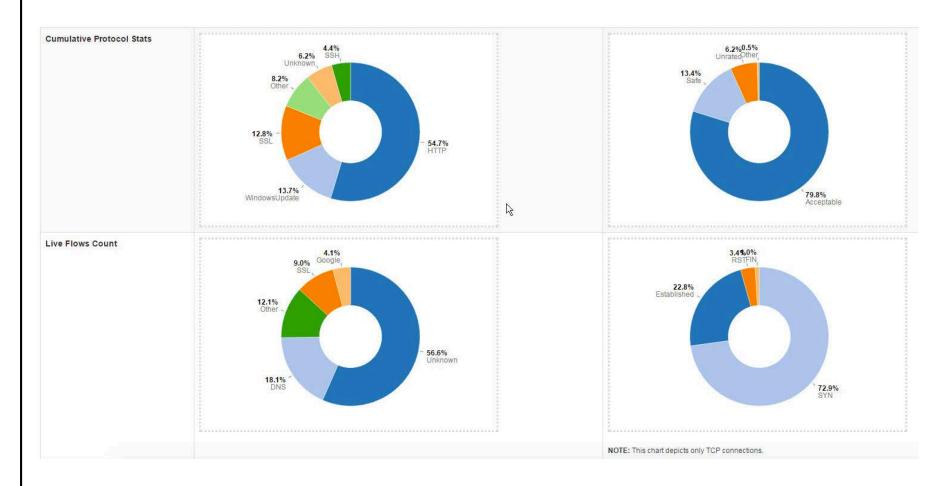










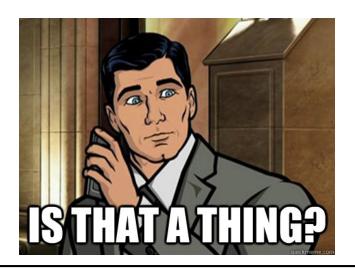




```
Successful modification on Team 1, setting dynamicupdate.mee1.seeks
Successful modification on Team 1, setting dynamicupdate.farmtrax1.com
Successful modification on Team 2, setting dynamicupdate.mee2.seeks
Successful modification on Team 2, setting dynamicupdate.farmtrax2.com
Successful modification on Team 3, setting dynamicupdate.mee3.seeks
Successful modification on Team 3, setting dynamicupdate.farmtrax3.com
Successful modification on Team 5, setting dynamicupdate.mee5.seeks
Successful modification on Team 7, setting dynamicupdate.mee7.seeks
Successful modification on Team 7, setting dynamicupdate.farmtrax7.com
Successful modification on Team 8, setting dynamicupdate.mee8.seeks
Successful modification on Team 8, setting dynamicupdate.farmtrax8.com
Unsuccessful modification on Team 1, setting dynamicupdate.spytellite1.com
Unsuccessful modification on Team 2, setting dynamicupdate.spytellite2.com
Unsuccessful modification on Team 3, setting dynamicupdate.spytellite3.com
Unsuccessful modification on Team 4, setting dynamicupdate.mee4.seeks
Unsuccessful modification on Team 4, setting dynamicupdate.farmtrax4.com
Unsuccessful modification on Team 4, setting dynamicupdate.spytellite4.com
Unsuccessful modification on Team 5, setting dynamicupdate.farmtrax5.com
Unsuccessful modification on Team 5, setting dynamicupdate.spytellite5.com
Unsuccessful modification on Team 6, setting dynamicupdate.mee6.seeks
Unsuccessful modification on Team 6, setting dynamicupdate.farmtrax6.com
Unsuccessful modification on Team 6, setting dynamicupdate.spytellite6.com
Unsuccessful modification on Team 7, setting dynamicupdate.spytellite7.com
Unsuccessful modification on Team 8, setting dynamicupdate.spytellite8.com
```



#### • Wat?





- Topology
  - Scenario: MSP with multiple customers.
  - Customers introduced throughout the competition.
    - Initial customer contained low VM count to acclimate teams to management environment.
    - Subsequent customers introduced new challenges and complexity.



- Topology
  - 10.10.X.0/24 Rick & Morty
  - 172.16.1X.0/24 Aqua Teen Hunger Force
  - 172.16.2X.0/24 Bob's Burgers
  - 172.16.3X.0/24 Archer
  - Users were primary voice actors and production team.

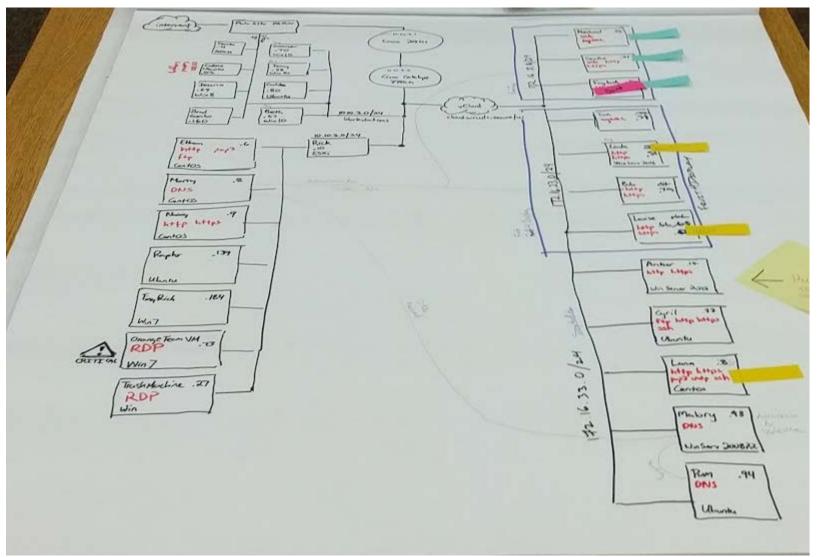




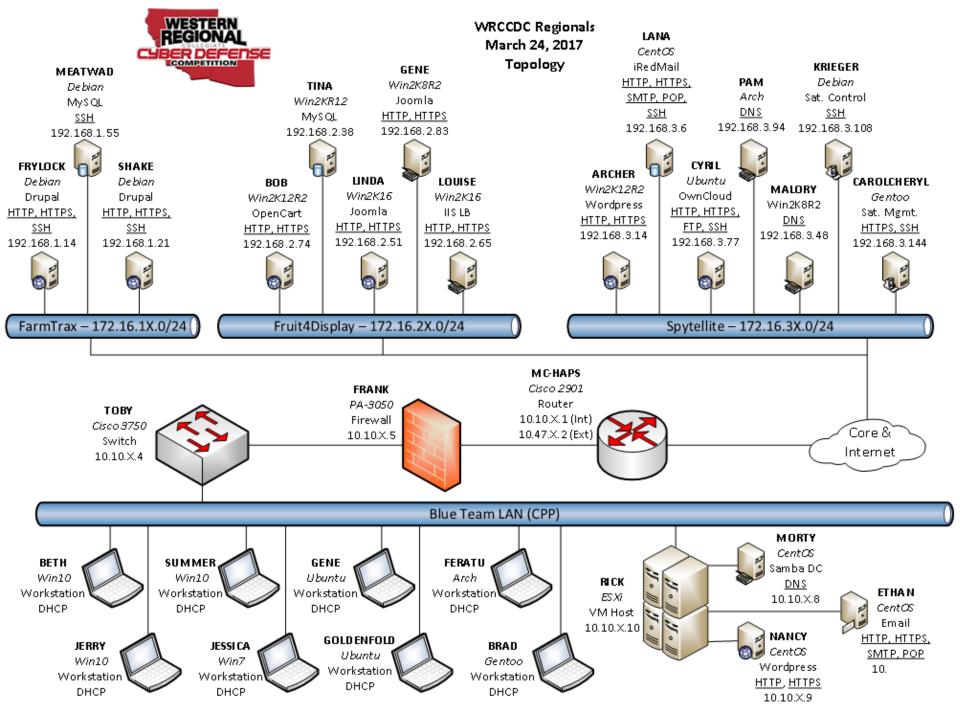
- Topology
  - Largest number of concurrent hosts to date
    - 28 hosts
  - Largest number of concurrent services to date
    - 34 services
  - Required DNS service dependency for all systems











Questions?

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